

The present document sets out the Quality, Environment, and Innovation policies, together known as the “**IMS POLICY**,” integrating the respective management systems and setting out the key lines of activity for BROAD TELECOM S.A. (BTESA).

INTEGRATED MANAGEMENT SYSTEM POLICY

BROAD TELECOM S.A. has established, implements and monitors its Integrated Management System (IMS) in accordance with current standards: ISO 9001 for Quality Management, ISO 14001 for Environmental Management and ISO 56001 for Innovation Management.

INTEGRATED MANAGEMENT SYSTEM

The continuous evolution and updating of the reference standards include:

- Establishment of a solid reference framework for defining and monitoring objectives, including those related to innovation.
- Promotion of leadership actions and active commitment on the part of the organization.
- Guarantee of continuous improvement in processes, products, and services.
- Identification, analysis, and management of uncertainties and risks within the IMS, and the management of projects.
- Integration and effective alignment of all key processes and management systems, aiming for maximum consistency and convergence between them.
- Compliance with applicable legal and regulatory requirements, including those relating to industrial and intellectual property.
- Our commitment to ethics, social responsibility, and sustainability is focused on generating a positive impact on society, preserving the environment, and promoting sustainable and responsible technological solutions.

QUALITY / ENVIRONMENTAL MANAGEMENT SYSTEMS:

- **Quality:** Ensures that products and services meet established standards and requirements, satisfying customer expectations and needs. This involves implementing policies, procedures, and controls aimed at continuously improving key processes, identifying and correcting defects or problems, and ensuring efficiency, consistency, and reliability in all areas of the organization.
- **Environmental:** Manages activities, products, and services in a way that minimizes negative impacts on the environment and promotes sustainability. The organization identifies and evaluates the environmental aspects of its operations, establish environmental objectives and targets, implements preventive measures to reduce pollution and the consumption of natural resources, complies with applicable environmental laws and regulations, and takes action to mitigate climate change.

The Scope of the Quality and Environmental Systems Certificate is:

"Design, manufacturing, engineering, installation, technical assistance and commercialization of equipment and systems for Television, Radio and Telecommunications, Power amplifiers for scientific installations and Electric power systems."

INNOVATION MANAGEMENT SYSTEM

Guarantees that innovation management is carried out in a structured manner and aligned with the innovation strategy, through the planning, leadership and continuous improvement of innovation activities aimed at value creation to all stakeholders.

The following initiatives and innovation portfolios are implemented to achieve these goals:

- Defining the purpose and scope of Innovation: Clearly establish the areas, products, services, and processes where innovation will be applied, as well as the responsibilities of the personnel involved.

- Strategic Alignment: Develop innovation activities consistent with the organization's strategy, aimed at generating long-term value for customers, employees, shareholders, and society.
- Resource assignment: ensure adequate availability of financial, human, and technological resources for the effective execution of Innovation Portfolios.
- Promotion of a culture of innovation: encourage an organizational environment that supports creativity, learning, and the active participation of all staff.
- Management of innovation portfolios: implement the required processes to manage, implement, supervise, and evaluate innovation portfolios, ensuring compliance with schedules, costs, and the expected results.
- Internal and external collaboration: promoting cooperation with internal teams, partners, customers, and other stakeholders, facilitating knowledge, experience, and resource sharing.
- Knowledge management: establishing mechanisms to systematically capture, record, share, and apply the knowledge generated in innovation activities, ensuring its effective integration into the organization and reuse for continuous improvement.
- Continuous evaluation and learning: perform periodic evaluation of innovation processes, incorporating the lessons learned, both successes and failures, to continuously improve innovation management.

The Scope of the Innovation Management System includes:

“Electronic and telecommunications technologies (TV transmitters, TV receivers, broadcasting, sound and television, network management) in the field of analogue and digital television and digital radio.”

“Instrumentation technology (Scientific apparatus), Solid State Power Amplifiers for Particle accelerators, Nuclear fusion and Medical equipment.”

“Computer technology (data transmission devices) for IoT applications (Internet of Things)”



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